

Nationally Award Winning Credit Management Program



Rhoda has over 25 years of banking and credit union experience. She is currently teaching a financial literacy program at two high schools in the Pineville/Alexandria area to help guide students financially and thereby helping the community to better their economic conditions. She's also a Certified Credit Union Financial Counselor and Community Development Certified Financial Counselor; along with being a part of the Louisiana Council for Economic Education, LCUL'S Professional Member Service & Guiding Members through Economic Challenges, Hope Ministries, and Louisiana Jump\$tart Coalition for Personal Financial Literacy.

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April has over 12 years of financial experience. She is a Nationally Certified Credit Counselor who has been featured in many of Pelican's success stories. April has helped numerous people raise their credit scores to get them into their first home. She also teaches financial education at a local homeless shelter to assist residents with getting back on their feet. She is a Certified Credit Union Financial Counselor; she is also certified with the Community Development Certified Financial Counseling.

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Kimberly is a Nationally Certified Credit Counselor and has 10 years of financial experience. She provides financial education to adults and youth including high school students in Jackson, Louisiana. She has been instrumental in assisting individuals and couples increase their credit scores and become financially independent. Kimberly graciously and humbly takes part in making sure that dreams come true and financial goals are met.

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Heike is a Nationally Certified Financial Counselor with more than 15 years of experience. At Pelican, Heike guides members to become financially successful by providing free credit counseling services. Heike's home base is Pelican's Financial Resource Center located at the Highland Center where she partners with Volunteers of America and the Church for the Highlands to bring financial education and affordable financial services to those in need.

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Lynn has been an employee in the credit union industry for 35 years. She has assisted countless members with credit and budgeting issues. In 2009, Lynn was recognized as the employee of the year in the Credit Management Department. She is nationally certified through the National Association of Certified Credit Counselors, and also certified through CUNA as a Certified Financial Counselor.

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